Laura Chappell

CEO, Founder of Chappell University
CEO, Founder of Wireshark University
CEO, Founder of Protocol Analysis Institute, Inc.

Laura Chappell is a well-respected industry expert, consultant, trainer/speaker, and author of numerous industry titles on network analysis, troubleshooting, and security. Nicknamed "***Glenda, the Good Witch***," Laura has presented to thousands of State, Federal and international law enforcement officers, judicial members, engineers, network administrators, technicians and developers on the subject of network communications analysis, network forensics, communications optimization, and application analysis.

Ms. Chappell is a member of the High Technology Crime Investigation Association (HTCIA), a 24-year member of the Institute for Electrical and Electronic Engineers (IEEE), a member of the FBI's Infragard organization, and a member of the Bill & Melinda Gates Foundation (BMGF) Technology Partner Network. Her blend of humor, personal experiences, packet-level understanding of TCP/IP communications, energy and clarity have earned her a top spot as an industry speaker, trainer and consultant for companies and organizations such as Microsoft, Hewlett-Packard, High Technology Crime Investigation Association, various United States military organizations, various European forensic agencies, and the United States Court.

CHAPPELLUNIVERSITY

Ms. Chappell is the Founder of Chappell University (*www.chappellU.com*) which develops and delivers onsite and online training in the areas of network protocols, network forensics and network analysis tools.

WIRESHARK UNIVERSITY

In 2007, Ms. Chappell founded Wireshark University (*www.wiresharktraining.com*), the worldwide premiere educational firm focused on teaching the art of wiretapping/communications interception, network forensics, TCP/IP analysis, network troubleshooting and network security.

Both Chappell University and Wireshark University operate under a dba through Protocol Analysis Institute, Inc.

Clients   Ms. Chappell's client base is global and includes numerous Fortune 100, federal, state and local law enforcement agencies.

- Alaska Communications
- Apple
- Australian High Tech Crime Centre
- Capital One Financial Services
- Cisco Systems
- City of Canberra (Australia)
- City of San Francisco
- Dell, Inc.
- Deutsche Bank
- Federal Home Loan Bank of San Francisco

- Federal Aviation Administration (FAA)
- Fidelity National Information Services
- Hewlett Packard
- Hong Kong Police Department
- IBM Corporation
- Joint Warfare Analysis Center (JWAC)
- GM Financial
- Lockheed Martin
- Macau Police Department
- McAfee Corporation
- MCNC
- Microchip Technology, Inc.
- Microsoft Corporation
- Naval Criminal Investigative Services (NCIS)
- Netflix, Inc.
- Northern Indiana Power Company
- Qualcomm Incorporated
- Riverbed Technology
- Space and Naval Warfare Systems Command (SPAWAR)
- Siemens AG
- Sutherland Asbill & Brennan, LLP
- Symantec Corporation
- United Bank of Switzerland
- United States Air Force
- United States Arsenal
- United States Court of Appeals
- United States Federal Bureau of Investigation
- United States National Security Agency
- United States Navy Criminal Investigation Service (NCIS)
- United States Navy – Norfolk Naval Base
- United States Marine Corp – Systems Command
- United States Secret Service

Conferences   Ms. Chappell is consistently a top-rated speaker at numerous industry and private conferences including:

- European Forensics Conference
- High Technology Crime Investigation International Conference
- IEEE Regional Conference (California)
- Microsoft TechEd Europe
- Microsoft TechEd US
- Novell Advanced Technical Training Conference
- Novell BrainShare Conference
- OpenSourceWorld/LinuxExpo US
- SharkFest Wireshark User and Developer Conference
- United States Secret Service Electronic Crimes Task Force Quarterly Meetings
- US Courts Technical Training Conference

Publications   Ms. Chappell has authored numerous industry titles.

- *Troubleshooting with Wireshark: Locate the Cause of Performance Problems* (Chappell University, 2014)
- *Wireshark 101: Essential Skills for Network Analysis* (Chappell University, 2013)
- *Wireshark Network Analysis: The Official Wireshark Network Analyst Study Guide – Second Edition* (Chappell University, 2012)
- *Wireshark Certified Network Analyst: Official Exam Prep Guide – Second Edition* (Chappell University, 2012)
- *Guide to TCP/IP* (Pearson; co-Author Ed Tittel, numerous editions)
- *Introduction to Network Analysis* (podbooks)
- *Network Analysis Case Studies* (podbooks)
- *Introduction to Cisco Router Configuration* (Cisco Press)
- *Advanced Cisco Router Configuration* (Cisco Press)
- *Multiprotocol Internetworking* (Novell Press)
- *NetWare LAN Analysis: IPX/SPX* (Novell Press)

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